

COVID-19 & YOUR CLIENTS CHECKLIST FOR VETERINARIANS

HAVE YOU ALREADY DONE THESE?

*IF APPLICABLE

- ☐ ANNOUNCED NEW HOURS*
- ☐ TALKED ABOUT ANY NEW
SANITIZATION PRECAUTIONS*
- ☐ EXPLAINED CURBSIDE APPOINTMENT
PROCEDURES*
- ☐ GIVEN STEP BY STEP INSTRUCTIONS
FOR TELEMEDICINE*
- ☐ RESCHEDULED NON-ESSENTIAL
SERVICES*
- ☐ POSTED SIGNAGE ON YOUR DOORS
EXPLAINING NEW APPOINTMENT
PROCEDURES*
- ☐ PROVIDED GUIDANCE ON HOW TO
REFILL MEDICATION, AND
PRESCRIPTION FOOD REFILLS*
- ☐ ANNOUNCED ACCEPTABLE PAYMENT
METHODS*
- ☐ TAKEN PHOTOS OF ANY PETS
RECEIVING TREATMENT IN-HOUSE
AND SENT IT TO THEIR OWNER*
- ☐ GONE LIVE ON SOCIAL MEDIA TO
THANK YOUR CLIENTS FOR
THEIR PATIENCE AND
FLEXIBILITY

