

# COVID-19 & YOUR CLIENTS CHECKLIST FOR VETERINARIANS

HAVE YOU ALREADY DONE THESE?

\*IF APPLICABLE

- ANNOUNCED NEW HOURS\*
- TALKED ABOUT ANY NEW SANITIZATION PRECAUTIONS\*
- EXPLAINED CURBSIDE APPOINTMENT PROCEDURES\*
- GIVEN STEP BY STEP INSTRUCTIONS FOR TELEMEDICINE\*
- RESCHEDULED NON-ESSENTIAL SERVICES\*
- POSTED SIGNAGE ON YOUR DOORS EXPLAINING NEW APPOINTMENT PROCEDURES\*
- PROVIDED GUIDANCE ON HOW TO REFILL MEDICATION, AND PRESCRIPTION FOOD REFILLS\*
- ANNOUNCED ACCEPTABLE PAYMENT METHODS\*
- TAKEN PHOTOS OF ANY PETS RECEIVING TREATMENT IN-HOUSE AND SENT IT TO THEIR OWNER\*
- GONE LIVE ON SOCIAL MEDIA TO THANK YOUR CLIENTS FOR THEIR PATIENCE AND FLEXIBILITY

