

APPOINTMENT CHECKLIST

1 IS MY PET IN NEED OF ESSENTIAL OR URGENT SERVICES?

We are currently only seeing pets for urgent or essential services. This means sick or injured pets, or pets that are due for time sensitive vaccines or procedures

2 IS ANYONE IN MY HOUSEHOLD ILL OR EXPERIENCING A FEVER OR RESPIRATORY SYMPTOMS?

Please let us know immediately if anyone in your household is experiencing any symptoms. We may ask you to arrange for someone else to bring your pet.

3 DO I HAVE MY CELL PHONE?

Please bring your cell phone with you to your appointment. We ask that you call us when you arrive. Our staff will give you further instructions and the doctor will call to discuss your pet.

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5 DO I HAVE MY DEBIT OR CREDIT CARD?

For our health and safety and yours, we ask that you pay with a credit or debit card for your pet's services. One of our staff members can take your payment over the phone.

6 IS MY PET IN A CARRIER OR ON A LEASH?

Pets **MUST** be in a carrier or on a leash. Our staff may instruct you to place the carrier outside of the vehicle or stand outside with your pet on a leash.

7 AM I PREPARED TO WAIT FOR LONGER PERIODS OF TIME IN MY VEHICLE?

Please plan for longer wait times during your pet's appointment. Please avoid using your phone while you wait- it makes it harder for our staff to reach you!

THANK YOU FOR YOUR PATIENCE AND FLEXIBILITY!

